Subscriber News

For MyFBO.com Subscribers
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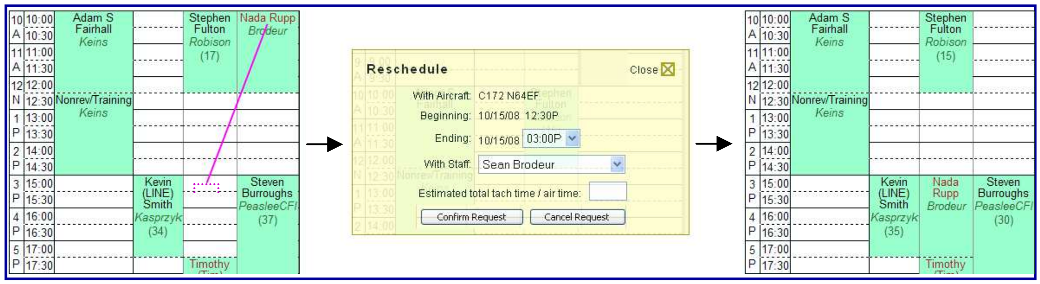
Daily Scheduling / Rescheduling

Daily ("flights today") schedules have been upgraded to include two new features – click-and-drag scheduling and drag-and-drop re-scheduling.

In addition, you can now reschedule a reservation by dragging and dropping it on an empty time. After presenting a confirmation fly-out, the system will



The daily schedules have long supported showing and adjusting reservation details with a click, and creating a new reservation by clicking on an empty time. The fly-out box was used to set the length of the reservation. Now, you can click and drag across a series of empty times to specify the length of the reservation with your mouse.

perform its usual availability and qualification checking.

The sample above shows a reservation being dragged to a different aircraft and time – note the fuchsia line. (You can also drag a reservation to a new instructor.) The confirmation box will allow you to change the length of the reservation if desired.

Training Management

Training management has become even easier and better with extensions to the Advanced Curriculum Tracking (ACT) subsystem.

Benchmarking

An expected number of days for completing a course can now be entered in the curriculum base data for each course (including those already in use). A student's progress against the benchmark is then included on their progress page and (optionally) the instructor briefing sheet. A Benchmark report was also added to the Curriculum Tracking Menu for summaries by curriculum.

Credit Given

For transfer students, a Credit Given button is now available on the training records page. You can use this feature to record lessons completed elsewhere.

TSA Link

If you have enabled Transportation Security Administration (TSA) tracking, your curriculum enrollment report now includes TSA status when appropriate. This will help U.S. subscribers assure that international students are properly registered and approved.

Bits and Pieces

Printing Schedules

As more and more online pages are updated to the latest web standards, you may notice that your printed schedules lack colors. If this happens to you, please take the following steps.

For Internet Explorer users, click Tools | Internet Options and select the Advanced tab. Scroll down to Printing and click the "Print background colors and images" check box.

For Firefox users, select File | Page Setup. Then click the "Print Background" check box.

For Safari on the Mac, backgrounds are set from the Print dialog, Copies and Pages pop-up menu. Background color printing is not available for Windows-based Safari users.

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Quick Tip – Scenic Flights

Premium + Editions

Enabled in many systems but not frequently used, the Scenic Flight reservation type provides many useful features.

Unlike the Rental reservation type, the Scenic type does not expect the pilot to be a flight instructor. Only a commercial certificated is required.

Similarly, the system does not expect that the customer will qualify as a pilot. Qualification and Limitation checks on scenic flights are limited to financial and emergency contact information.

A Scenic Flight booked to a fictitious customer also presents an option during receipt preparation to invoice the passengers rather than the customer. (Of course, the passengers must have been booked to the flight.) This option is ideal for tour operators who are selling by seat rather than for entire flights.

More New Features

Read-Only Access by Group or Source

Read-only access allows outside user to view management reports. Possible uses include letting your FSDO see maintenance or curricular data, your safety consultant see your Hazard and Incident Reports, or your fuel supplier see quantities in your tanks.

A new feature allows access to be restricted by customer group or customer source while providing last flight date, account balance, and curriculum progress for those customers. This addition can be used to allow a university partner to monitor training progress and financial status for just their group of students. It could also allow a sales agent to monitor only their students referrals.

Status Board Upgrade

The Status Board, often used by academies and larger flight schools to notify students of present flight conditions, has been upgraded. Status Board Parameters now include whether a status condition requires manager-level dispatch. In addition, a two-month history of Status Board settings is maintained.

QuickBooks Export Options

Premium + Editions

An option has been added to use the Customer Group as the Class in QuickBooks exports. At the same time, an option as been provided to use Airport ID, Resource ID, Customer Group, or Dispatch Type as an account name extension and/or sub-account, providing additional flexibility.

Staff Checkouts Report

Standard + Editions

At subscriber request, a Flight Staff Checkouts report has been added to the Resource Data section of the Resource Management Menu. This report also includes certificate data for flight staff.

Quoted Flight Rates

Premium + Editions

The online system now supports the inclusion of a quoted rate with all scenic, charter, and fractional reservations. This rate reappears as a Special Offer during the receipt preparation process for such flights, allowing the customer to be charged the quoted amount rather than the actual cost.

Inventory Additions

Advanced Edition Only

An addition to the staff Tools menu / tab allows staff users to look up the retail price of any item in inventory. This feature operates as a pop-up window so Staff can answer the "How much is this?" question without interrupting other work.

A new "New Sales" report can help to decide what inventory items you no longer wish to stock by telling you items with no sales during a given range of dates.

E-Mail Discrepancy Approval

Advanced Edition Only

The Service Order Subsystem function that supports e-mails to customers for discrepancy approval has been rewritten. Approvals can now be made without the customer logging in, requiring only their password for confirmation of identity.